

GUARANTEE CERTIFICATE



Address: Luz Negra, S.L.
C/Carles Buhigues 13,
Polígono Industrial Can Castells,
08420 Canovelles (Barcelona), Spain

Manufactured by: Luz Negra, S.L.

Codes: **80.013 / 80.014 / 80.015 / 80.016 / 80.017 / 80.018**

Model: **SKYLED SATURNO 120 LUMINAIRE**

This guarantee certificate by **LUZ NEGRA, S.L.** is for the consumer and user, to guarantee the product works properly, and it covers the model's possible repairs or supply of spare parts due to manufacturing defects for a period of **3 years** from the delivery date, according to the general terms and conditions established below.

- Exclusions and Limitations of Guarantees:

The guarantee does not cover damages caused by the normal wear and tear of the product or arising from an improper use or maintenance, incorrect installation, or any usage errors for which the customer is accountable.

Also, the guarantee does not apply to products which have been handled by personnel not authorized by **LUZ NEGRA S.L.**

Small deviations amongst single units of the same product or any change carried out in the specific attributes of a product are claims which will not be accepted as grounds for complaint.

Any claim regarding quantity, quality or defective products must be forwarded to **LUZ NEGRA, S.L.** within a period of time of up to a maximum of 48 hours after the date of receipt of the goods from the placed order.

On the expiry of such term, all claims will not be accepted.

Prior to executing a product's guarantee, the customer must return the defective material to **LUZ NEGRA** facilities to undergo a lab analysis specifically designed to determine the reason behind the product's poor performance.

Additionally, the submission of the invoice as well as the proof of payment are a precondition for initiating any procedure implying guarantee applications.

Canovelles, May 2024



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